

GUIDELINES TO APPLY FOR WASTE CONTAINERS AND OBTAIN NOC FROM RAKWMA

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1. Purpose

The purpose of this document is to ensure proper compliance and maintain best practices in handling the below

- Applying for waste containers from RAKWMA
- Obtaining NOC from RAKWMA

2. Scope

The following guidelines apply to all RAKEZ clients, contractors and vendors.

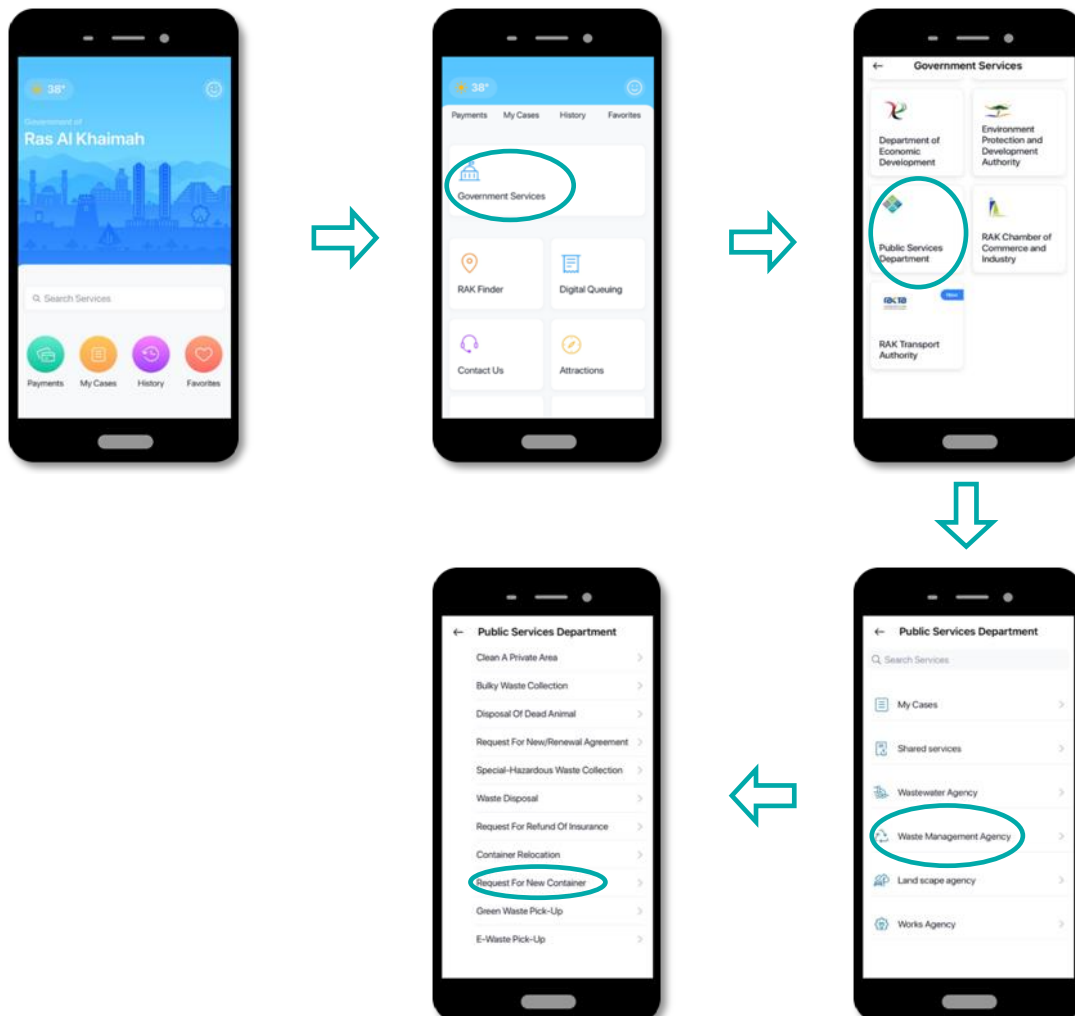
3. Definitions

- A. PO Department: Park Operations Department
- B. RAKEZ: Ras Al Khaimah Economic Zone
- C. NOC: No Objection Certificate
- D. RAKWMA: Ras Al Khaimah Waste Management Agency

4. Procedure

- 4.1. Procedure to hire (temporary and permanent) waste container and waste disposal

Download **mRAK** application on your mobile. Open the app and go to: **Government Service, Public Service Dept, Waste Management Agency, and Request for new container**



- 4.1.1. This is applied to all the land and specialised activity of warehouse customers and contractors
- 4.1.2. The client shall comply with all relevant standards, procedures, rules and regulations issued by concerned local or federal regulatory authorities that are being applied in handling any hazardous waste towards a healthy and safe disposal.
- 4.1.3. The following documents should be attached along with the request:
- Copy of company trade licence
 - Copy of Emirate ID (of requester)
 - Safety data sheet (SDS-if applying for hazardous waste)
- 4.1.4. Upon receipt of the required documents, invoice will be issued with deposit/service fees as per the RAKWMA service fees
- 4.1.5. Upon confirming the payment, waste container or NOC shall be issued subsequently within two (2) working days
- 4.1.6. Once container is approved, the client is required to submit collection schedule in order to arrange transportation
- 4.1.7. Payment will be made on monthly basis or usage period

4.2. Procedure for obtaining NOC for recycle waste clearance:

Client should send NOC request via email.

- 4.2.1 The NOC application shall be submitted to RAKWMA via customerservice@wm.rak.ae along with the following documents:
- Copy of company trade licence
 - Copy of Emirate ID (of requester)
 - Type of waste and volume
 - Pictures of waste
- 4.2.2 Upon receipt of the required documents, RAKWMA team will review and update your request
Upon confirming the payment, NOC shall be issued subsequently within two (2) working days. In case of delay or failure from the client to comply with all the above requirements, it may trigger a violation procedure as per the RAKEZ violation code.

5. Service fees

All payments shall be done as per RAKWMA fees mentioned in [mRAK](#) app.

6. Related forms (shown in the application)

- Request for new container/renewal agreement
- Special-hazardous waste collection
- Request for new/renewal agreement
- Green waste, e-waste, general waste pick-up
- Bulky waste collection

7. Applicable regulations/references

- RAKWMA waste classification booklet
- RAKEZ waste management regulations