




REPORT ALL SERIOUS INCIDENTS!

SERIOUS INCIDENT OCCURS

- 01 Proceed to the location of incident
- 02 Call the concerned emergency services and RAKEZ security
- 03 Inform the relevant person and notify RAKEZ with incidents report
- 04 Cordon off the area
- 05 Collect evidence and conduct Investigation
- 06 Investigation report to RAKEZ

			
EMERGENCY SERVICES NUMBERS	997 Civil Defence	999 Police	998 Ambulance

		
Security Gate	Security Patrolling	Security Supervisor

AL GHAIL INDUSTRIAL ZONE	07 2440082	050 9792435	050 1993612
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AL HAMRA INDUSTRIAL ZONE	07 2430331	050 1993587	0501993587
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AL HULAILA INDUSTRIAL ZONE	050 6277839	07 2660015	050 4864001
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RAKEZ BUSINESS ZONE - AL NAKHEEL	07 2041076 07 2041190	050 4864001	050 3773671
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SERIOUS INCIDENT

- Fatality
- Fire incident
- Structural collapse of buildings, cranes or equipment
- Any fracture or amputation
- Dislocation of the shoulder, hip, knee, or spine
- A chemical or hot metal burn to the body
- Penetrating eye injury
- Any other injury that results in unconsciousness or requires resuscitation/hospital admittance
- Any injury resulting in the casualty being admitted to hospital for more than 24 hours
- Any minor injury resulting in an absence from work/inability to undertake normal active duties for up to 3 days
- Any injury where an employee is absent from work for more than 3 days, excluding the day of incident

- Any major injury suffered as a result of an incident arising from or in connection with any work carried out on the premises
- Any injury suffered by non-work personnel, e.g. visitors, customers, passengers, or by-standers as a result of an incident arising out of or in connection with work where that person is taken from the incident site to hospital for treatment
- Any chemical/gas/waste leak/discharge with potential HS&E impacts
- Incidents include non-consensual physical acts of violence inflicted on a person at work, suicide in/out of work
- Occupational/reportable/infectious diseases

