

## INTEGRATED MANAGEMENT SYSTEM POLICY

Ras Al Khaimah Economic Zone Authority (RAKEZ) is committed to providing reliable Quality, Environmental and Health & safety services that exceed its client's expectations and satisfy their business investment requirements for Industrial & Consulting services or Trade Investments through its Parks & promotional centre, as per the requirements of Energy management system.

RAKEZ is committed to continual improvement of Quality, Environmental, Health & safety, and Energy Management System performance. The management will provide necessary resources & training to its employees to enable them to implement Quality, Environmental and Health & safety, Energy Management objectives & enhance procedures efficiently and effectively management of work processes. In order to achieve and maintain this, RAKEZ commits to:

- Continual improvement of its services and its delivery in compliance with ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 and ISO 50001: international standards by applying best practices, developing and achieving quality, environmental, Health & safety and energy management objectives and targets.
- Ensure sustainable infrastructure/service by utilizing resources in an effective, efficient and sustainable manner. Strive for continual improvement through systematic identification of the root causes behind the non-conformities and subsequent elimination of the same.
- Ability to facilitate opportunities to enhance customer satisfaction, addressing risk and opportunities associated with RAKEZ's context and Objectives.
- Comply with all applicable legal requirements related to energy efficiency, energy use and energy consumption.
- Educate, train and motivate employees to carry out task in Quality, Environmental and Health & Safety in responsible manner, provide a healthy and safe working environment which will protect the safety, health and wellbeing of our staff and all other interested parties and ensure that a continual professional development strategy remain core to our business goals, also provide staff with the necessary awareness, education and training to implement the energy objectives and targets.
- Prevent Pollution, reduce waste and minimize the consumption of resources and Pursue energy conservation opportunities that provide for a viable economic return on investment and are in line with business objectives.
- To identify potential risks and to deal with actual emergency situations, Health & safety incidents and environmental accidents and Apply practices and control technologies that minimize risk to the extent possible.
- Ensure participation and consultation of workers at all levels of Integrated management system
- To investigate the feasibility of influencing its suppliers, clients and interested parties with consideration to life cycle impacts of their aspects and activities.
- Reviewing the effectiveness of the Quality, Environmental, Health & Safety and Energy Management system and assessing opportunities for its continual improvement;
- RAKEZ, in all its practices, is dedicated to continually saving power, water resources and improving its activities to prevent personal injury, ill health and property damage and prompt actions are taken to situations endangering employees, customer and the general public as a result of our activities and consider energy efficiency as part of the purchase criteria where practicable, in procurement of products, designs or services.
- Comply with contract terms, regulations set forth by national and international bodies, legal regulations, statutory and compulsory standards related to our services, environmental aspects and Hazard identification risk assessment.
- Communicate this policy of IMS and energy management to all staff and interested parties to be available to the public through selected media.

### COMMITMENT

I, as a CEO, along with my dedicated team shall assume full responsibility and accountability towards successful implementation of integrated management system policy and Quality, Environmental, Health & Safety and Energy Management objectives.

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CHIEF EXECUTIVE OFFICER

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DATE