

INTEGRATED MANAGEMENT SYSTEM POLICY

Ras Al Khaimah Economic Zone Authority (RAKEZ) is committed to providing reliable Quality, Environmental and Health & safety services that exceed its client's expectations and satisfy their business investment requirements for Industrial & Consulting services or Trade Investments through its Parks & promotional centre.

RAKEZ is committed to continual improvement of Quality, Environmental and Health & safety performance. The management will provide necessary resources & training to its employees to enable them to implement Quality, Environmental and Health & safety objectives & enhance procedures efficiently and effectively management of work processes.

In order to achieve and maintain this, RAKEZ commits to:

- Continual improvement of its services and its delivery in compliance with ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 international standards by applying best practices, developing and achieving quality, environmental and Health & safety objectives.
- Ensure sustainable infrastructure/service by utilizing resources in an effective, efficient and sustainable manner. Strive for continual improvement through systematic identification of the root causes behind the non-conformities and subsequent elimination of the same.
- Ability to facilitate opportunities to enhance customer satisfaction, addressing risk and opportunities associated with RAKEZ's context and Objectives.
- Educate, train and motivate employees to carry out task in Quality, Environmental and Health & Safety in responsible manner , provide a healthy and safe working environment which will protect the safety, health and wellbeing of our staff and all other interested parties and ensure that a continual professional development strategy remain core to our business goals.
- Prevent Pollution, reduce waste and minimise the consumption of resources.
- To identify potential risks and to deal with actual emergency situations, Health & safety incidents and environmental accidents and Apply practices and control technologies that minimize risk to the extent possible.
- Ensure participation and consultation of workers at all levels of Integrated management system
- To investigate the feasibility of influencing its suppliers, clients and interested parties with consideration to life cycle impacts of their aspects and activities.
- Reviewing the effectiveness of the Quality, Environmental and Health & Safety management system and assessing opportunities for its continual improvement;
- RAKEZ, in all its practices, is dedicated to continually saving power, water resources and improving its activities to prevent personal injury, ill health and property damage and prompt actions are taken to situations endangering employees, customer and the general public as a result of our activities
- Comply with contract terms, regulations set forth by national and international bodies, legal regulations, statutory and compulsory standards related to our services, environmental aspects and Hazard identification risk assessment.
- Communicate this policy to all staff and interested parties to be available to the public through selected media.

COMMITMENT

I, as a CEO, along with my dedicated team shall assume full responsibility and accountability towards successful implementation of integrated management system policy and Quality, Environmental and Health & Safety objectives.



CHIEF EXECUTIVE OFFICER

19/6/2019

DATE