

EXIT SURVEY

Date: _____ Facility Type: _____
 Company Name: _____ No. of Visa(s): _____
 Applicant Name: _____ Email Address: _____
 Designation: _____ Mobile No.: _____

We regret your decision to de-register your company in Ras Al Khaimah Economic Zone (RAKEZ). If there is anything RAKEZ can do to support you in re-considering your move, please let us know. Moreover, we kindly request you to answer the below survey for us to understand your decision better as well as the areas we need to improve.

1. ARE YOU CLOSING YOUR BUSINESS IN THE UAE?

Yes No

A. If yes, please specify the reason(s) for closing your business in the UAE:

Inability to generate business:

Aggressive competition within my industry:

Government procedures and restrictions:

Increased external and government authorities fees:

Internal affairs (shareholders/partners):

Leaving the country, please specify:

Other, please specify:

2. ARE YOU PLANNING TO RELOCATE YOUR BUSINESS WITHIN THE UAE?

Yes No

A. If yes, are you relocating to UAE Main Land Other UAE Free Zone
 B. Please indicate to which emirate you are relocating to: Ras Al Khaimah Abu Dhabi Dubai Sharjah Ajman Umm Al Quwain Fujairah
 C. Please specify the reason(s) for relocating: Better offers Flexible installments Better infrastructure and amenities
 Higher visa quota Easier to do business with Other, please specify:

3. WHAT ARE THE MAIN CHALLENGES YOU FACED WITH EXTERNAL AND GOVERNMENT ENTITIES?

Banking issues, please specify:

Visa issues, please specify:

Custom issues, please specify:

Utility issues (electricity, water and gas), please specify:

Other, please specify:

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4. WHAT ARE THE MAIN CHALLENGES YOU FACED IN RAKEZ?

Higher costs of: Licence Rent Service fees Other, please specify:

Inadequate customer service support, please specify:

Infrastructure (road and lighting) and amenity issues, please specify:

Ease of doing business, please specify:

Other, please specify:

5. HOW WOULD YOU RATE YOUR OVERALL EXPERIENCE AT RAKEZ? (Rate from 1 to 5, with 1 being least satisfied and 5 being most satisfied.)

1 2 3 4 5

6. HOW LIKELY ARE YOU TO RECOMMEND RAKEZ? (Rate from 1 to 5, with 1 being least satisfied and 5 being most satisfied.)

1 2 3 4 5

7. WHAT COULD WE HAVE DONE BETTER?

We thank you for your valuable feedback and wish you success in your future endeavours.

We would be more than happy to welcome you back in the future.