

REPORT ALL SERIOUS INCIDENTS!



SERIOUS INCIDENT OCCURS

01	Proceed to the location of incident
02	Call the concerned emergency services and RAKEZ security
03	Inform the relevant person and notify RAKEZ with incidents report
04	Cordon off the area
05	Conduct investigation
06	Investigation report to RAKEZ

			
EMERGENCY SERVICES NUMBERS	997 Civil Defence	999 Police	998 Ambulance
			
Security Gate	Security Patrolling	Security Supervisor	
AL GHAIL INDUSTRIAL ZONE	07 2440082	050 9792435	050 1993612
AL HAMRA INDUSTRIAL ZONE	07 2430331	050 1993587	0501993587
AL HULAILA INDUSTRIAL ZONE	050 6277839	07 2660015	050 4864001
RAKEZ BUSINESS ZONE – AL NAKHEEL	07 2041076 07 2041190	050 4864001	050 3773671

SERIOUS INCIDENT

- Fatality
 - Fire incident
 - Structural collapse of buildings, cranes or equipment
 - Any fracture or amputation
 - Dislocation of the shoulder, hip, knee, or spine
 - A chemical or hot metal burn to the body
 - Penetrating eye injury
 - Any other injury that results in unconsciousness or requires resuscitation/hospital admittance
 - Any injury resulting in the casualty being admitted to hospital for more than 24 hours
 - Any minor injury resulting in an absence from work/inability to undertake normal active duties for up to 3 days
 - Any injury where an employee is absent from work for more than 3 days, excluding the day of incident
- Any major injury suffered as a result of an incident arising from or in connection with any work carried out on the premises
 - Any injury suffered by non-work personnel, e.g. visitors, customers, passengers, or by-standers as a result of an incident arising out of or in connection with work where that person is taken from the incident site to hospital for treatment
 - Any chemical/gas/waste leak/discharge with potential HS&E impacts
 - Incidents include non-consensual physical acts of violence inflicted on a person at work, suicide in/out of work
 - Occupational/reportable/infectious diseases

